

What is the Popmoney Sunset?

Our online and mobile banking service provider is phasing out the Popmoney feature and will no longer support the payment service.

What's happening?

Popmoney will no longer be accessible in your online and mobile banking menu to send money to other people.

When is this happening?

Effective May 1, 2023, Popmoney will be discontinued in our online and mobile banking services.

What do I need to do before Popmoney is discontinued?

Please stop using the service completely by April 15, 2023 to ensure that all of your Popmoney payments post and settle before the sunset date.

If you send recurring payments using Popmoney to friends and family, please cancel your recurring Popmoney payments right away and be sure to connect with them regarding a new recurring payment arrangement.

Are there any alternatives available at PCSB?

Yes! There are other methods still available to you to help you easily move your money.

• Online & Mobile Banking Features

Please see the back side of this notice for more information regarding internal transfers, external transfers and bill pay services within online and mobile banking.

• Digital Payments

You can use your PCSB debit card on Apple Pay®, Google Pay[™] and Samsung Pay®. Each digital wallet has its own unique security features and provides you with options to not only make contactless purchases at retailers, but also send and receive money to friends and family. Learn more about setting up your digital wallet and sending money at <u>https://www.wearepcsb.com/services-tools/account-services/digital-payments.</u> <u>html</u>

Who do I reach out to with questions?

Please contact us at (800) 432-0387 or stop in and visit one of our convenient branch locations.

Ways to Move Money in Online and Mobile Banking

Transfer money between PCSB accounts

You can easily move money back and forth between your PCSB accounts using both online and mobile banking. Simply navigate to the Move Money tab and select Internal Transfers.

Transfer money from my account at PCSB to another bank

You can easily move money from your PCSB accounts to your accounts at another bank using both online and mobile banking. Simply navigate to the Move Money tab and select External Transfers.

*Please note that you will have to provide the routing number and account number for the external account that you are transferring money to. In addition, you must also be an account owner of the external account.

PCSB						
My Accounts	Bill Pay	My TurboTax	Move Money	Online Statemer	ts Additional Ser	vices Manage I
			Transfers		Payments	
	Move Mone		Internal Transfers		Loan Payment	
			View Scheduled Transfers			_
	F	rom	External Transfers			



Use bill pay to send money to family and friends

Enroll in our free bill pay service and send money to family and friends. Simply navigate to the Bill Pay tab. Select Payees, and here you will have the ability to add your family and friends.

*Please note that this method is a digital debit from your account, but will generate a paper check that is mailed to your payee.



