



Relationship and Loan Support Specialist Mount Ayr

Please forward resume and completed job application via mail or email to:

Attn: Megan Cabbage
PCSB Bank
120 E. Washington St
Clarinda, IA 51632
Megan.Cabbage@WeArePCSB.com

SUMMARY

The successful candidate will be a customer service and solution oriented team member. Essential responsibilities include, but are not limited to, handling routine financial transactions, assisting customers with new and ongoing account support, and loan administration. Reports to Community President and Relationship Manager of PCSB Bank Mount Ayr, 37.5 - 40 hrs/wk.

ESSENTIAL DUTIES & RESPONSIBILITIES

- Handle routine financial transactions (deposits, withdrawals, advances, loan payments, etc.), and balance these transactions daily while ensuring a positive interaction with customers and non-customers
- Cross-sell products when appropriate by making the necessary referrals to those who specialize in the bank's outstanding product line
- Open new accounts and become knowledgeable in all bank retail products and services, applicable bank and branch policies, procedures and support systems
- Maintain and scan loan files, including some document preparation and filing
- Review loan documents to ensure accuracy and compliance with all regulatory and legal requirements
- Initiate disbursements and book loans on the core system

MINIMUM QUALIFICATIONS

- High school diploma or equivalent
- 3 years of experience in banking industry
- Excellent verbal and written communication skills
- Excellent telephone and interpersonal skills
- Good problem-solving, negotiation, and time management skills
- Proficient computer skills, including Microsoft Office